

Monday 23 June 2025

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on Tuesday 3 June 2025. I am pleased to confirm the following.

Under the Freedom of Information Act 2000 I would like to request the following information from your organisation:

How much was spent on translation and interpretation costs over the last five financial years (2020/2021, 2021/2022, 2022/23, 2023/24, 2024/25)? Please could this data be broken down into a total sum over the five years and also broken down by each financial year.

		Cost Per financial Year				
Subj. Code	Subjective Description	20/21	21/22	22/23	23/24	24/25
7315	Interpreting Services	16,374	85,792	101,962	133,469	152,268

Please can a separate list of the top five languages incurring the highest cost in the financial year 2024/25 also be included, with how much was spent on each language.

Top 5 languages

1. BSL
2. Polish
3. Romanian
4. Cantonese
5. Urdu

We are unable to supply the financial cost – this information is commercially sensitive.

If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely

Freedom of Information Team Lead
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

Any re-use of this information will be subject to the
'Re-use of Public Sector Information Regulations' and best practice.