

22 April 2025

***Request under Freedom of Information Act 2000***

Thank you for your request for information which we received on Monday 14 April 2025. I am pleased to confirm the following.

**1. PACS Provider****a. Who is the developer of PACS software or service used within the trust?**

Insignia Medical Systems (Intelerad)

**a. Under which contract or tender is this PACS software or service supplied?**

NHS Supply Chain

**a. When does this contract for PACS software or service come up for renewal?**

31/5/26

**2. DICOM Routing****a. Who is the developer of DICOM routing software or service used within the trust?**

Insignia Medical Systems (Intelerad)

**b. Under which contract or tender is this DICOM routing software or service supplied?**

NHS Supply Chain

**a. When does this contract for DICOM routing software or service come up for renewal?**

31/5/26

**3. Vendor Neutral Archive (VNA)**

a. **Who is the developer of VNA software or service used within the trust?**

N/A

a. **Under which contract or tender is this VNA software or service supplied?**

N/A

a. **When does this contract for VNA software or service come up for renewal?**

N/A

#### **4. Teleradiology Services**

a. **Does your trust currently engage with any external teleradiology providers?**

Yes

a. **If yes, please name the providers involved, and provide any immediately available statistics on the usage of these teleradiology services.**

Medica, 4Ways and Hexarad

a. **When do these contracts for teleradiology services come up for renewal?**

31/12/2027, 31/03/2027 & 08/10/2026

#### **5. Medical Imaging Volumes**

a. **Please provide any immediately available statistics or raw data on medical imaging volumes within the trust.**

667,026,923 images stored in PACS

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exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely

Information Governance Administrator  
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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