

Monday 31 March 2025

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on Monday 31 March 2025. I am pleased to confirm the following.

Of all the patients presenting at your largest A&E department with mental ill health (psychiatric, psychological, and/or behavioural disturbances/changes), how many were assessed by a mental health practitioner within one hour of being referred to mental health services? Please provide year by year data between and including 2019 to 2025 and include data up to the end of February 2025.

MKUH currently only tracks response times for a small proportion of psychiatric referrals. As a result, any data reflecting percentages of cases seen within one hour would not accurately represent our overall performance.

Consequently, we are unable to provide a precise response to this Freedom of Information request.

If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely

Freedom of Information Team Lead
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

Any re-use of this information will be subject to the
'Re-use of Public Sector Information Regulations' and best practice.