

Thursday 2nd January 2025

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on Friday 20th December 2024. I am pleased to confirm the following.

Do you have an out of hours communications/media relations process?

Demand from local journalists for out of hours support has been traditionally low. Our Communications team can respond to the vast majority of journalist's deadlines during working hours. On the rare occasion that a journalist has an urgent enquiry out of hours, s/he would typically reach out directly to a senior member of our team out who will respond. During a major incident, the Communications Team will provide support as part of the crisis management team.

If yes, please provide a copy of your out of hours communications/media relations protocol.

See above - point 1

Do you have an out of hours communications/media relations rota?

See above - point 1

If yes, what are the pay arrangements/rate of pay for out of hours cover?

If a member of the team is required to be on-call - for example, during a major incident or when an out of hours media enquiry comes in - availability payments and pay for work done apply.

If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely

Freedom of Information Co-ordinator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

Any re-use of this information will be subject to the
'Re-use of Public Sector Information Regulations' and best practice.