

23rd January 2025

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on Wednesday 22nd January 2025. I am pleased to confirm the following.

I would like you to send me the amount of money that your trust has spent on postage when communicating with or about patients in each of these financial years - 2021-22, 2022-23 and 2023-24.

For clarity communicating with patients would include (but not be limited to) notification of appointments, reminders, results of tests and so forth. Essentially any letters sent to them from the hospital or hospital trust.

Communicating about patients would include (but not be limited to) letters to GPs about test results, treatments etc as well as referral letters to other treatment providers.

Whilst we do incur postage costs at the Trust, there are no detailed records of postage costs based on what each letter was specifically for.

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely

Information Governance Administrator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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