

9th December 2024

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on Thursday 5th December 2024. I am pleased to confirm the following.

Online IT x-rays refers to online system by which X-rays are viewed
Online IT blood services refers to the online system by which blood results are viewed
Hence with regard to each of these two systems how many queries has the IT department received in the last 12 months, excluding password queries. For each system how often were they resolved by turning the computer on off when advised by the IT advisor

We do not have this information in our data warehouse.

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely

Information Governance Administrator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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