

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on Wednesday 28th August 2024. I am pleased to confirm the following.

1/ How much money was spent by your trust on private security for the protection of staff in the following years?

2018	£132,353
2019	£109,643
2020	£153,113
2021	£139,078
2022	£241,499
2023	£390,147

2/ How many attacks were recorded on members hospital/ambulance staff by non-hospital staff in the same years? (calendar year – non hospital means all but not staff on staff)

2018 - 01/01/2018-31/12/2018 = 98
 2019 - 01/01/2019-31/12/2019 = 515
 2020 – 01/01/2020-31/12/2020 = 425
 2021 – 01/01/2021 – 14/11/2021 (DATIX) = 364 15/11/2021 – 31/12/2021 (RADAR) = 40
 2022 – 01/01/2022-31/12/2022 = 438
 2023 - 01/01/2023-31/12/2023 = 586

Finally,

3/ If recorded, what was the nature of these incidents (verbal/physical/racial etc)?

2018 –

	2018
2018	98
Violence and Abuse - Public to Staff - Physical	2
Violence and Abuse - Public to Staff - Verbal	10
Violence and Abuse - Patient to Staff - Physical	44
Violence and Abuse - Patient to Staff - Racial	4
Violence and Abuse - Patient to Staff - Sexual	2
Violence and Abuse - Patient to Staff - Verbal	36

2019 –

	2019
2019	515
Violence and Abuse - Public to Staff - Physical	14
Violence and Abuse - Public to Staff - Racial	4

Violence and Abuse - Public to Staff - Sexual	1
Violence and Abuse - Public to Staff - Verbal	46
Violence and Abuse - Patient to Staff - Physical	243
Violence and Abuse - Patient to Staff - Racial	21
Violence and Abuse - Patient to Staff - Sexual	12
Violence and Abuse - Patient to Staff - Verbal	174

2020 –

2020	425
Violence and Abuse - Public to Staff - Physical	5
Violence and Abuse - Public to Staff - Racial	2
Violence and Abuse - Public to Staff - Sexual	1
Violence and Abuse - Public to Staff - Verbal	47
Violence and Abuse - Patient to Staff - Physical	199
Violence and Abuse - Patient to Staff - Racial	17
Violence and Abuse - Patient to Staff - Sexual	13
Violence and Abuse - Patient to Staff - Verbal	141

2021 - 01/01/2021 – 14/11/2021 (DATIX) =

2021	364
Violence and Abuse - Public to Staff - Physical	6
Violence and Abuse - Public to Staff - Racial	1
Violence and Abuse - Public to Staff - Verbal	42
Violence and Abuse - Patient to Staff - Physical	154
Violence and Abuse - Patient to Staff - Racial	12
Violence and Abuse - Patient to Staff - Sexual	9
Violence and Abuse - Patient to Staff - Verbal	140

15/11/2021 – 31/12/2021 (RADAR) =

Row Labels 15/11/2021 - 31/12/2021	Count of Initial Triage (Sub Category)
Other Abuse or Unacceptable Behaviour	9
Physical Abuse	14
Racial Abuse	3
Sexual Abuse	1
Verbal Abuse	13
Grand Total	40

2022 –

Row Labels 01/01/2022 - 31/12/2022	Count of Initial Triage (Sub Category)
Other Abuse or Unacceptable Behaviour	1
Discharge Inappropriate, Verbal Abuse	1
Other Abuse or Unacceptable Behaviour	146
Other Abuse or Unacceptable Behaviour, Harrassment	1
Physical Abuse	126
Physical Abuse, Other Abuse or Unacceptable Behaviour	1
Physical Abuse, Verbal Abuse	3
Racial Abuse	12
Racial Abuse, Racial Abuse	1
Racial Abuse, Verbal Abuse	1
Sexual Abuse	11
Verbal Abuse	133
Verbal Abuse, Physical Abuse	1
Grand Total	438

2023 –

Row Labels 01/01/2023-31/12/2023	Count of Initial Triage (Sub Category)
Communication Failure, Verbal Abuse, Communication Inappropriate	1
Communication Inappropriate, Verbal Abuse	3
Fall from Bed, Other Abuse or Unacceptable Behaviour	1
Harrassment, Other Abuse or Unacceptable Behaviour	1
Medication, Other Abuse or Unacceptable Behaviour	1
Missing Patient, Property - Criminal Damage / Vandalism, Other Abuse or Unacceptable Behaviour	1
Other Abuse or Unacceptable Behaviour	201
Other Abuse or Unacceptable Behaviour, Breach of Confidentiality - Spoken Word	1
Other Abuse or Unacceptable Behaviour, Inappropriate Skill Mix	1
Other Abuse or Unacceptable Behaviour, Infection - Unable to Cohort Patients	1
Other Abuse or Unacceptable Behaviour, Other Abuse or Unacceptable Behaviour	5
Other Abuse or Unacceptable Behaviour, Physical Abuse	6
Other Abuse or Unacceptable Behaviour, Verbal Abuse	1
Other Security Incident, Other Abuse or Unacceptable Behaviour	1
Other Security Incident, Verbal Abuse	1
Patient Records - Information Missing, Safeguarding Issues - Children, Verbal Abuse	1
Physical Abuse	153
Physical Abuse, Other Abuse or Unacceptable Behaviour	3
Physical Abuse, Physical Abuse	2
Physical Abuse, Property - Criminal Damage / Vandalism	1
Physical Abuse, Verbal Abuse	1

Property - Theft with Violence (Robbery), Other Abuse or Unacceptable Behaviour, Physical Abuse	1
Property - Theft, Verbal Abuse	1
Racial Abuse	9
Sexual Abuse	8
Unknown, Verbal Abuse	1
Verbal Abuse	175
Verbal Abuse, Other Abuse or Unacceptable Behaviour	2
Verbal Abuse, Physical Abuse	2
Grand Total	586

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If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely

Freedom of Information Co-ordinator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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