

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on Wednesday 21st August 2024. I am pleased to confirm the following.

1. Who currently provides the Trust with Hybrid Mail Services for the:

- **Main outpatients' appointment system (PAS)**

MyCare and Synertec

- **Breast Screening Services**

Synertec

- **Diabetic Eye Screening**

Synertec

2. Can you please provide the contact names & email addresses for the Managers responsible for Hybrid Mail at these locations

Under section 40 of the Freedom of information Act – Personal Information - MKUH do not give out the names of staff members.

3. What is the annual spend/annual volumes for these contracts

Approx £469k

4. When are these contracts up for renewal or is there a Hybrid Mail tender imminent

31.03.2025

5. Who looks after Hybrid Mail contracts within Procurement

Procurement@mkuh.nhs.uk

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely

Freedom of Information Co-ordinator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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