

**Request under Freedom of Information Act 2000**

Thank you for your request for information which we received on Wednesday 24<sup>th</sup> 2024. I am pleased to confirm the following.

**1. Do you use a tool for Surveys? (a survey tool would help to create the survey, design the questions, distribute the survey, drive responses, and build out reports and insights into the data)**

Yes

**2. If so, which supplier do you use for this tool?**

We use Microsoft Forms for all our internal and external forms and survey. For the Friends and Family Test we use Survey Monkey.

**3. How much do you spend annually on a Survey Tool?**

£384

**4. Which month & year does your contract with your supplier end?**

Rolling

**5. Who is the budget holder for this contract?**

Patient Experience Lead

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely

Freedom of Information Co-ordinator  
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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