

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on Tuesday 30th July 2024. I am pleased to confirm the following.

Please could you provide any information as to whether fatigue is on your risk register?**RSK-17**

IF there are significant nurse staffing vacancies within the Emergency Department, LEADING TO delays in care and treatment and patient safety due to rota gaps; Delays in transferring care – leading to further delays in meeting Emergency Care targets; Increased stress to staff and inability to attend training/education; Over reliance on own staff filling gaps in nursing rotas – **leading to fatigue and burn - out** and rising sickness/absence levels

RSK-48

IF the staff on Intensive Care Unit continue to manage complex clinical and communication needs with patients and their families following extraordinary circumstances such as the pandemic, sudden death and distressing situations without specialist psychological support THEN this will have a significant impact on the care they are able to provide and staff may be traumatised. LEADING TO staff being unable to function at their designated role in a high stress situation.

Increased **risk of ill health, fatigue**, anxiety and post-traumatic stress disorder (PTSD symptoms) leading to potential increase in sickness. This may also impact on staff retention and staff morale.

RSK-66

IF the temperature in the LASER ROOM in the EYE Clinic is not regulated especially in the summer months THE there is a risk that staff and patients in the laser room could suffer with **heat exhaustion, fatigue, and fainting**. The temperature increases gradually throughout the day. The room has no windows and fans cannot be used because of COVID guidelines. This is exacerbated using PPE.

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely

Freedom of Information Co-ordinator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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