

**Request under Freedom of Information Act 2000**

Thank you for your request for information which we received on Friday 12<sup>th</sup> April 2024. I am pleased to confirm the following.

**Under the Freedom of Information Act 2000, could you please provide me with the below information in relation to your Temporary Staffing Workforce Systems for the Fiscal Year 2023-2024.**

<b>Filled Shifts vs. Unfilled Shifts</b>				
<b>FY 2023/2024</b>	<b>Medical &amp; Dental</b>	<b>Allied Health Professionals (AHPs)</b> including Scientific, Therapeutic and Technical Staff	<b>Nursing &amp; Midwifery</b> including Health Care Assistants (HCAs)	<b>Non-Medical Non-Clinical (NMNC)</b> including Admin & Clerical and Estates & Facilities
<b>Number of Shifts Filled by Staff Bank</b>	12392	12880	64485	35932
<b>Number of Shifts Filled by Agency</b>	Unable to count as per shift – please see hours below	Unable to count as per shift – please see hours below	5683	Unable to provide as not yet recorded in system for last financial year
<b>Number of Shifts Unfilled</b>	1485	861	35604	2975

<b>Staff Bank</b>				
<b>FY 2023/2024</b>	<b>Medical &amp; Dental</b>	<b>Allied Health Professionals (AHPs)</b> including Scientific, Therapeutic and Technical Staff	<b>Nursing &amp; Midwifery</b> including Health Care Assistants (HCAs)	<b>Non-Medical Non-Clinical (NMNC)</b> including Admin & Clerical and Estates & Facilities
Total bank Spend	£4,350,502	£3,024,644	£14,340,081	31,683,209
Number of Bank Hours Worked	104,711.87	81,267.86	643,910.5	187,964.73
<b>Name of Staff Bank Provider(s)*</b>	Bank Staff (RLDatix)	Bank Staff (RLDatix)	Bank Staff (RLDatix)	Bank Staff (RLDatix)
<b>Contract Expiry Date with Provider(s)</b>	31/03/2028	31/03/2028	31/03/2028	31/03/2028
<b>Type of Staff Bank(s) Procured**</b>	Local Bank Only	Local Bank Only	Local Bank Only	Local Bank Only
<b>Type of Bank Service(s) Procured***</b>	Technology Only	Technology Only	Technology Only	Technology Only
<b>Contact Name****</b>	HR Services/Systems	HR Services/Systems	HR Services/Systems	HR Services/Systems

\* If a staff bank is not currently utilised, please state 'No Provider'. If a staff bank is solely managed in-house and will be managed in-house for the next financial year, please state 'In-House'.  
 \*\* Please advise of the type of staff bank(s) provided by the staff bank provider(s). Please state 'Local Bank Only' or 'Managed Service'.  
 \*\*\* Please advise of the type of bank service(s) procured with the staff bank provider(s). Please state 'Managed Service'.  
 \*\*\*\* Please provide the name of the lead responsible person who looks after the staff bank(s). If there are multiple people, please list all names.

Agency				
FY 2023/2024	Medical & Dental	Allied Health Professionals (AHPs) including Scientific, Therapeutic and Technical Staff	Nursing & Midwifery including Health Care Assistants (HCAs)	Non-Medical Non-Clinical (NMNC) including Admin & Clerical and Estates & Facilities
<b>Total Agency Spend</b>	£3,791,432.85	£2,112,412.39	£2,380,270	£967,275
<b>Number of Agency Hours Worked</b>	32971.04	44305.01	57,073.84	Unable to provide as not yet recorded in system for last financial year
<b>Name of Agency Staffing Provider or PSL*</b>	PSL	PSL	PSL	PSL
<b>Contract Expiry Date with Provider</b>	N/A	N/A	N/A	N/A
<b>Name of Vendor Management System (VMS) Provider**</b>	N/A	N/A	N/A	N/A
<b>Contract Expiry Date with Provider</b>	N/A	N/A	N/A	N/A
<b>Contact Name***</b>	HR Services	HR Services	HR Services	HR Services

\* Please provide the name of the neutral vendor (NV) or master vendor (MV) managed service provider/agency staffing provider, or if Preferred Supplier List in place, please state 'PSL'. If there is no provider or PSL, please state 'No Provider'.

\*\* Please provide the name of the VMS technology provider. If same as agency staffing provider above, please state 'Same As Above'. If no VMS technology is currently utilised for agency cascade, please state 'No Provider'.

\*\*\* Please provide the name of the lead responsible person who looks after temporary agency staffing. If there are multiple people for each staffing group, please name each relevant person.

Direct Engagement (DE) - in relation to VAT saving on agency spend.				
FY 2023/2024	Medical & Dental	Allied Health Professionals (AHPs) including Scientific, Therapeutic and Technical Staff	Nursing & Midwifery including Health Care Assistants (HCAs)	Non-Medical Non-Clinical (NMNC) including Admin & Clerical and Estates & Facilities
<b>Name of DE Provider*</b>	Staff Direct (RLDatix)	Staff Direct (RLDatix)	N/A	N/A
<b>Type of DE Service Procured**</b>	Technology Only	Technology Only	N/A	N/A
<b>DE Payroll Responsibility***</b>	In house /ELFs helpdesk	In house /ELFs helpdesk	N/A	N/A
<b>Contract Expiry Date with Provider</b>	N/A – Pay as we go	N/A	N/A	N/A

<b>% of Agency Workers on DE Contracts</b>	100%	100%	N/A	N/A
<b>Total VAT Saving (£) Achieved****</b>	Commercially Sensitive	Commercially Sensitive	N/A	N/A
<b>Contact Name*****</b>	HR Services	HR Services	HR Services	HR Services

\* If a DE model is not currently utilised, please state 'No Provider'. If a DE model is utilised, but not via a DE provider as managed fully in-house, please state 'In-House'.

\*\* Please advise of the type of DE service procured with the DE provider. Please state if the DE provider delivers a 'Managed Service' with agency and/or worker engagement, or if the DE provider delivers a 'Technology Only' service?

\*\*\* Please advise who payrolls DE workers. Please state 'DE Provider' if the DE provider payrolls workers, or if this is done in-house please state 'In-House'. If this is carried out by another payroll organisation, please name the organisation.

\*\*\*\* Please state total VAT savings achieved through DE, pre any DE provider fees (if applicable).

\*\*\*\*\* Please provide the name of the lead responsible person who looks after Direct Engagement (DE). If this contact is the same as the lead responsible person for agency staffing, please still input the contact's name.

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely

Freedom of Information Co-ordinator  
 For and on behalf of Milton Keynes Hospital NHS Foundation Trust

Any re-use of this information will be subject to the 'Re-use of Public Sector Information Regulations' and best practice.