

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on Tuesday 10th April 2024. I am pleased to confirm the following.

Your corporate shared service data for finance, payroll, HR, and procurement as submitted in the 23' NHS England Model Hospital for the period of 22 / 23.

Payroll function metric	Units	
Cost of Payroll function per £100m income	£	143,580
	Units	
Payroll function FTE per £100m income	FTE	1.6
	Units	
Staff cost of Payroll function per Payroll FTE	£	36,145
	Units	
Cost of Payroll function per trust FTE	£	150.9
	Units	
Cost per payslip	£	4.54
Cost per assignment	£	53.05
Number of overpayments per 1000 payslips	number	1.06
Time to process payroll	working days	8
Payroll errors per 1000 payslips	number	4.41
	Units	
HR Metric	Units	
Cost of HR function per £100m income	£	869,130
	Units	
HR function FTE per £100m income	FTE	13.05
	Units	
Staff cost of HR function per HR FTE	£	55,735

	Units	
Cost of HR function per trust FTE	£	913.46
Finance function metric (function totals exclude 'Service Improvement / PMO team' sub-function)		
	Units	
Cost of Finance function per £100m income	£	774,840
	Units	
Finance function FTE per £100m income	FTE	7.6
	Units	
Staff cost of Finance function per Finance FTE	£	58,728
	Units	
Cost of Finance function per trust FTE	£	814.37
	Units	
Cost of accounts payable per invoice paid	£	0.32
Cost of accounts receivable per invoice raised	£	14.1
Procurement Metric		
	Units	
Cost of Procurement function per £100m income	£	283,720
	Units	
Proc function FTE per £100m income	FTE	5.42
	Units	
Staff cost of Proc function per Proc FTE	£	42,316
	Units	
Cost of Proc function per trust FTE	£	298.19

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust,

Standing Way, Eaglestone, Milton Keynes MK6 5LD If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely

Freedom of Information Co-ordinator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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