

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on Monday 13th May 2024. I am pleased to confirm the following.

How many landline phones are in use at the trust?

We have around 2000 VOIP extensions linked to Call Manager.

How much has been spent on buying/maintaining landline phones in the last five years?

We have spent around £200K on VOIP phone handsets and supporting infrastructure. These are supported by the in-house team so difficult to attribute a cost to this element.

How many phones in use are rotary/dial phones?

All phones have the ability to dial a number.

How much has been spent on buying/maintaining rotary/dial phones in the last five years?

As above.

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely

Freedom of Information Co-ordinator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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