

***Request under Freedom of Information Act 2000***

Thank you for your request for information which we received on Friday 26<sup>th</sup> April 2024. I am pleased to confirm the following.

**Under the Freedom of Information Act Regulations, I would like to request the following information:**

- 1. How many complaints of each of the following types of discrimination were reported to your organisation in 2021, 2022 and 2023:**
  - a) Disability discrimination**
  - b) Race or ethnicity discrimination**
  - c) Sexual orientation discrimination**
  
- 2. How many complaints were reported to your organisation about discrimination related to a person's HIV status in:**
  - a) 2021**
  - b) 2022**
  - c) 2023**
  
- 3. If HIV-related discrimination complaints were reported to your organisation, how many of the following incidents were reported?**
  - (a) Refusal of a service after HIV status was shared.**
  - (b) Failure to make reasonable adjustments for a person's HIV status.**
  - (c) Harassment related to a person's HIV status.**
  - (d) Use of an organisational policy that discriminated against a person based on their HIV status.**
  - (e) Another kind of HIV discrimination incident.**

4. If HIV-related discrimination complaints were reported to your organisation, were they reported by?

- (a) Members of the public.
- (b) Employees of your organisation

5. If HIV-related discrimination complaints were reported to your organisation, how many complaints were upheld?

6. Does your organisation have a policy to deal with incidents of HIV discrimination reported to them at a strategic level? If so, could you explain what the policy is or attach a copy of said policy?

MKUH does not record issues this detailed for complaints. The only category we have is just discrimination.

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely

Freedom of Information Co-ordinator  
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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