

***Request under Freedom of Information Act 2000***

Thank you for your request for information which we received on Thursday 28<sup>th</sup> March 2024. I am pleased to confirm the following.

**Detailed information on the referral pathway and/or flow for gastroenterology patients into the services offered by the Acute Trust.**

Referrals come in via GP into a referral assessment service (RAS) these are triaged by the clinical team, are marked as 2ww, urgent or routine and booked either into IBD, General Gastro or Hepatology services where appropriate. If inappropriate they are rejected back to the GP with advice/ comment. Referrals can be sent consultant to consultant, these are vetted (2ww, urgent or routine and which clinic) and booked as required. Referrals can also come from one of the Specialist Nurses in IBD or Hepatology and are booked into the appropriate clinic.

**Details of any material subcontractors undertaking clinical triage for gastroenterology services.**

No subcontractors doing clinical triage, it is all done in house by our clinical team.

**Any relevant documentation, guidelines, or protocols that outline the process of patient referral to gastroenterology service.**

Please see attached document.

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely

Freedom of Information Co-ordinator  
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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