

***Request under Freedom of Information Act 2000***

Thank you for your request for information which we received on Tuesday 14<sup>th</sup> May 2024. I am pleased to confirm the following.

**1. Could you please confirm whether your organisation uses a digital dictation provider? If so, kindly specify the name of the provider.**

Yes - Big Hand for Digital Dictation

**2. Could you confirm whether you employ a speech recognition system? If yes, please provide details about the provider.**

No

**3. Does your organisation use an outsourced transcription provider? If so, kindly state the name of the provider**

Yes - Big Hand for Digital Dictation

**4. For all the services mentioned above, I would appreciate clarification on the contract expiration date. Alternatively, if your contracts are on a rolling basis, please indicate so**

Rolling contract with both providers

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely

Freedom of Information Co-ordinator  
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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