

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on Thursday 4th January 2024. I am pleased to confirm the following.

1. Are the following entitled to free parking at your hospital(s) car parks - indicate Y or N

- disabled people - Yes
- frequent outpatient attenders - Yes
- parents of sick children staying overnight - Yes
- staff working night shifts - Yes

2. Are the following entitled to free parking at your hospital(s) car parks- indicate Y or N

- visitors with relatives who are gravely ill - Yes
- visitors to relatives who have an extended stay in hospital – Yes reduced rate
- carers of people in the above groups - Yes

3. Are the following entitled to reduced charge parking at your trust hospital(s) car parks

- indicate Y or N
- disabled people - Yes
- frequent outpatient attenders – Yes reduced rate
- parents of sick children staying overnight - Yes
- staff working night shifts - Yes

4. Are the following are entitled to reduced charge parking at your trust hospital(s) car parks

- indicate Y or N
- visitors with relatives who are gravely ill -Yes
- visitors to relatives who have an extended stay in hospital – Yes reduced rate
- carers of people in the above groups - Yes

5. What is the reduced charge for parking at your hospital(s) for those groups who qualify?

Please list

We offer £20 weekly ticket to All visitors that do not qualify for free parking

6. Are any of the groups above required to pay in advance and then claim them money back for free parking or reduced charge parking at your hospital(s)? Please list

No

7. Who manages your hospital(s) car parks?

External company, SABA manage the daily operations. The Trust employs a Security & Car Parking Manager for overall management.

8. How many parking charge notices have been issued at the trust hospital (s) car parks for breaches of parking rules during the past 12 months (or the most recent figures available for a 12 month period)?

1453

9. How many many appeals have been lodged against the parking charge notices during the past 12 months (or the most recent figures available for a 12 month period)

558

10. How many appeals saw a successful outcome for the claimant during the past 12 months (or the most recent figures available for a 12 month period)?

389

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom of Information Co-ordinator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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