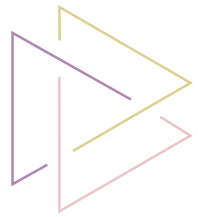
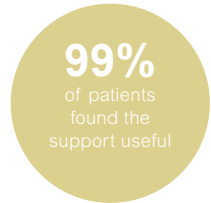


Secure StartSM

Stoma Support Service



The **Secure StartSM** service works in partnership with your Stoma Nurse in the hospital. We are a team of advisors who have been trained by nurses, and we specialise in answering any day to day, or routine questions you may have about stoma care. We work alongside your stoma nurse to offer you support and guidance with any stoma related query. To date we have supported over 18,000 new ostomates.



The **Secure Start** service provides support for patients who have recently undergone stoma forming surgery. Your stoma nurse will let us know when you are coming home from hospital and the **Secure Start** team will then call you for up to 10 days to ensure you are fully supported during this transition from hospital to home.

“ Lovely people checking up on me, made me feel very cared for and so nice to have this sort of aftercare. ”

Secure Start patient



Enrol in **Secure Start** today



Please use the **QR code** to enrol in the service, your stoma nurse can help you complete the enrolment form.

All **Secure Start** registered patients can use this service, along with your relatives or carers (with your permission). Confidential issues will only be discussed with you.

Together with



Secure StartSM

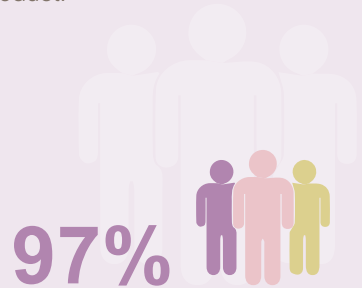
All **Secure Start** registered patients can use this service, along with your relatives or carers (with your permission.) Confidential issues will only be discussed with you.

You should call us:

- If you require general information on any issues relevant to your stoma.
- If you have a question or concern regarding your product.

We are able to support you if you experience:

- Leakage
- Bag will not stay on
- Sore skin
- Stoma stops working
- Change in length or size of stoma
- Stoma becomes black
- Watery / loose output
- Feeling generally unwell, including nausea
- Anything else that you are concerned about



of patients found that the support helped with any anxiety they had about their stoma

Our opening times are:

Secure Start advisors

0800 376 1310

Mon - Fri
8:30am - 5pm

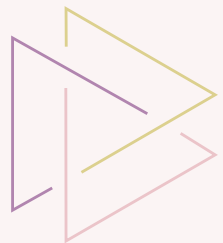
Secure Start weekend on-call nurse line

0800 592 202

Sat - Sun & Bank Holidays
9:00am - 1:30pm

You can also find some great advice, education and general information by visiting our website:

securestart.co.uk



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