

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on Tuesday 3rd October 2023. I am pleased to confirm the following.

1. Please provide the number of times your Trust called in emergency contractors or builders for unplanned maintenance and repair works in 2022.

We do not track unplanned vs planned maintenance as a metric. We look at maintenance costs as a total budget line and compare our overall performance year on year relative to the occupied floor space.

The only data available that we could drill down into is historical invoicing under the cost centre, however that would not necessarily provide reliable data as some events are split across more than one invoice (eg a call out fee, followed by a task and parts fee, or an issue that required multiple subcontractors).

2. Please provide the total cost of emergency contractors or builders for unplanned maintenance and repair works in 2022.

The definition of 'emergency' is also vague, we have backup systems and may call out contractors to fix a primary system that needs attention, but the site is unaffected due to our resilience, and we would not consider that an emergency.

3. Please provide the largest cost for a single unplanned maintenance and repair work in 2022.

Under section 12(1) of the FOIA, MKUH is not obliged to comply with an information request where to do so would exceed the appropriate limit. We estimate that the cost of locating and collating any relevant information and extracting the information to meet your request would exceed the appropriate limit of £450 specified in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004. We are therefore unable to comply with it. The £450 limit is based on work being carried out at a rate of £25 per hour, which equates to 18 hours of work per request. The cost of locating, retrieving and extracting information can be included in the costs for these purposes.

If you would however like to refine your request, we would be happy to revisit it.

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event of any re-use, the information must be reproduced accurately and not used in a misleading manner.

If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom of Information Co-ordinator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

Any re-use of this information will be subject to the
'Re-use of Public Sector Information Regulations' and best practice.