

***Request under Freedom of Information Act 2000***

Thank you for your request for information which we received on 13 December 2022.

I am pleased to confirm the following.

**1. Who currently manages the car parks run for/by the trust?**

The Trust retains overall management, but SABA Parking UK run the services on a day-to-day basis

**2. Do you outsource the parking management to a 3<sup>rd</sup> party. If so, to who?**

SABA Parking UK

**3. How many parking related complaints have you received over the last 12 months, split per hospital within the trust?**

None

**4. Do you use Automatic Number Plate Recognition for parking enforcement at any of the hospitals, and if so, at which ones?**

No

**5. How much money was raised through people paying to park at the trust, split per hospital over the last 12 months?**

Public Pay and & display                      £1,087k

**6. When were the existing payment machines installed, and can people pay using a credit/debit card at all machines?**

2019. Yes at all machines

**7. Can users pay to park using a mobile phone-based APP, if so, which one?**

No

**8. How many parking charge notices (PCN's) were issued during the last 12-month period?**

1071

**9. How much money was generated for the trust by people paying enforcement notices, split per hospital over the last 12 months?**

PCNs    £19.9k

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom of Information Co-ordinator  
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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