

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on 06 October 2022.

I am pleased to confirm the following.

1. A copy of the Trust's parking policy

The policy is currently under review - please see attached document

2. Details of the price of car parking per hospital site within the Trust

Duration	Charge
0 – 15 minutes	Free
15 mins – 1 hour	£2.70
1 – 3 hours	£3.70
3 – 6 hours	£4.80
6 – 8 hours	£5.30
8 – 24 hours	£10.60
Lost ticket	£10.60
Weekly ticket	£20.00

3. Confirmation of how the Trust has implemented both the mandatory and voluntary elements of the “NHS car parking guidance 2022 for NHS trusts and NHS foundation trusts”, including;

A. Whether parents and/or carers of children and young people (up to age 25) with cancer are offered free parking/parking exemptions

Yes

B. Whether parents and/or carers of children and young people (up to age 25) with cancer are offered parking concessions and details of the financial value of these

N/A as All Free

C. Whether young people (17-25) with cancer are offered free parking/parking exemptions

Yes

D. Whether young people (17-25) with cancer are offered parking concessions and details of the financial value of these

N/A as All Free

E. Whether any free parking/parking exemptions or concessions apply to inpatient/active treatment visits, visits to attend follow-up appointments (i.e. not undergoing active treatment), or both.

Both

4. If yes to any items in point 3, how many parents and/or carers of children and young people (up to age 25) with cancer and/or young people (17-25) with cancer have been offered free parking/parking exemptions or concessions, provided per category (free parking/exemption, concession);

A. per financial year since 2017 (2017/18, 2018/19, 2019/20, 2020/21, 2021/22, and 2022/23 to date)

This information is not recorded.

B. per hospital site within the Trust

N/A

5. Details of how the Trust shares, communicates and displays information about free parking/parking exemptions and/or concessions, their eligibility, how to access them and their financial value

On Trust website, social media, posters in Cancer Centre and verbally by staff to patients.

6. Confirmation whether car parking within the Trust is owned and managed by the Trust or is owned and managed by a private company, and if so what company

Owned and managed by the Trust

7. Details of how many complaints the Trust has received from parents and/or carers of children and young people (up to age 25) with cancer and/or young people (17-25) with cancer regarding car parking charges or regarding the information the Trust provides about car parking charges.

per financial year since 2017 (2017/18, 2018/19, 2019/20, 2020/21, 2021/22, and 2022/23 to date) per hospital site within the NHS Trust or NHS Foundation Trust

There have been no complaints specifically relating to young people, or children with cancer regarding car parking charges.

8. Details of any other travel-related support provided by the Trust which is available to parents and/or carers of children and young people (up to age 25) with cancer and/or young people with cancer, including.

A. How children and young people and their parents or carers are informed of the support that is available to them

B. How the support is accessed/applied for

C. The financial value of the support and whether this is provided up-front or requires a claim to be paid back to the recipient

D The duration of the support and type of care this applies to (e.g. inpatient/active treatment, follow-up/outpatient etc.)

All cancer patients are entailed to apply for a Macmillan travel grant – this is means tested so may not always be granted

The trust gives free parking to cancer patients / families for the patients that are underage or driven to all appointments

This is discussed with the specialist nurse on diagnosis

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom of Information Co-ordinator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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