

Ref	Description (Policies)	Detail	Location
Web83125	<p>Patient was referred by a consultant for MRI scan on 05/11/2020. Referral was vetted and appointment issued for 18/11/2020 at 16:00. Another Radiographer noted that the referrer stated patient has aneurysm clip. I emailed the referrer on 11/11/2020 asking them to provide information on the aneurysm clip (make and model) so we can check if it is safe for the patient to put in the MR Environment (as per Implant safety policy). Consultant denied referring the patient for MRI/mentioning aneurysm clip/having any knowledge of this patient having carotid disease and said "a significant amount of time has been spent on the man and his MRI scan already". I had to copy and paste his referral and email it to him to confirm the name of the referrer and the aneurysm clip was mentioned and emailed this to the Consultant. The Consultant then said that his junior colleague would sort this out. The Junior colleague responded by email on the 12th/11 saying they have checked with the patient's daughter and looked on the notes, and confirmed patient did not have an aneurysm clip. However, the Doctor said that the patient has dementia and they are in the process of completing a Proxy Consent form which will also be signed by the Consultant. I emailed both Doctors on the 12th/11 advising them to discuss the Proxy with a Radiologist as well and get it signed (as per policy). Consultant responded "Ok this has become too detailed and unnecessary" and asked his colleague to invite the patient back in the clinic for discussion. I then sent the doctors another email asking them to let us know whether to reschedule/put referral on hold whilst they are sorting out the Proxy and the Consultant responded saying they will be at work on the 16th/11 and would sort out the Proxy before their theatre list. I emailed him on the 13th and said it does not need to be discussed by him specifically, he can ask another colleague and I was happy to give them details of the Duty Radiologist when they are ready to discuss. I emailed the doctors again on the 17th/11 to check if the proxy was sorted as the scan was booked for the 18th. Consultant responded at 14:00 on the 18th (2hrs before the scan) saying we should liaise with his colleague, not providing any contact details. In his response he said "I believe I have commented to bring the patient back to the clinic, we have learnt that MRI in a patient with reduced capacity is extremely time consuming and needs very careful consideration indeed". Patient and daughter arrived for the scan, not aware of any issues with Proxy as no one had contacted them from urology. I had to call the Consultant and he told me there was nothing he could do about this, I should contact his colleague which he did not provide contact details for. I called switchboard to for any urology doctor that could sort this as we were trying to avoid sending the patient away and delaying patient care/management but we could not find any. We then spoke to explained the situation to one of the Radiologists who kindly looked into the patient's notes and signed the Proxy (even though this is not the correct process). Patient was scanned and his daughter was very grateful.</p>	ADMIS	UNKNWN

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Web81369	<p>Pt was referred for MRI Brain. When a referrer requests an MRI scan they have to answer certain safety questions such as implants/contraindications, one of most importance being cardiac pacemakers. If a patient has an implant, referrers are supposed to tick yes on the request form, get information on the implant before proceeding with the request. There is an MRI Implant Safety policy and MRI local rules on the intranet for reference. For this particular patient, the referrer stated that patient had no cardiac pacemaker and this could have put the patient in serious danger if the imaging staff had not realised before putting the patient in such a dangerous environment.</p>	OTHMON	XRAYMK