

Review date: 03/2022

©Milton Keynes University Hospital NHS Foundation Trust

This document is uncontrolled once printed. Please check on the Trust's Intranet site for the most up to date version.

Birth Afterthoughts						
Classification :	Guideline					
Authors Name:	Professional Midwifery Advocate Team					
Authors Job Title:	Professional Midwifery Advocate Team					
Authors Division:	Women's and Children's Health					
Departments/ Groups this Document Applies to:	Maternity					
Date of Approval:	01/05/2019	Review Date:	03/2022			
Approval Group:	Maternity Guidelines Review Group, Women's Health CIG	Last Review:	03/2019			

Unique Identifier: MIDW/GL/111	Status: FINAL		Version No: 6		
Scope: All midwives and obstetricians		Document for Public Display: No			
To be read in conjunction with the following documents: None					
Required CQC evidence? Yes	Key CQC Question:				
	Safe/Effective/Responsive/Caring				

### Disclaimer -

Since every patient's history is different, and even the most exhaustive sources of information cannot cover every possible eventuality, you should be aware that all information is provided in this document on the basis that the healthcare professionals responsible for patient care will retain full and sole responsibility for decisions relating to patient care; the document is intended to supplement, not substitute for, the expertise and judgment of physicians, pharmacists or other healthcare professionals and should not be taken as an indication of suitability of a particular treatment for a particular individual.

The ultimate responsibility for the use of the guideline, dosage of drugs and correct following of instructions as well as the interpretation of the published material **lies solely with you** as the medical practitioner.

Version: 6



This document is uncontrolled once printed. Please check on the Trust's Intranet site for the most up to date version.

## Index Executive Summary......2 Roles and Responsibilities: ......3 1.0 2.0 Implementation and dissemination of document .......3 3.0 Processes and procedures......3 Accessing the Service .......3 3.4 Consultation......4 3.5 Rationale for main recommendations......4 5.0 Governance......5 5.1 Record of changes to document......5 5.2 Consultation History......5 5.3 Audit and monitoring......5 5.4 Equality Impact Assessment......5 Appendix 1: Patient Information Leaflet ......7 Appendix 2: Referral Process for Birth Afterthoughts Service ......8

#### **Guideline Statement**

To enable women an opportunity to reflect upon their birth experience.

# **Executive Summary**

- The Birth Afterthoughts service provides an opportunity to explore your birth experiences with a qualified healthcare professional.
- This service will be accessible to all.
- To ensure that women are referred appropriately. If the Birth Afterthought service is unable to meet their needs then an appropriate referral may be made to a consultant obstetrician for specific obstetric concerns, the GP to arrange counselling or to the Patient Experience Team in cases where a complaint is being considered.

Version: 6

Review date: 03/2022

 To provide an appointment to all women accessing the service according to her individual needs.



This document is uncontrolled once printed. Please check on the Trust's Intranet site for the most up to date version.

### 1.0 Roles and Responsibilities

Midwives and obstetricians should ensure they are conversant with the contents of the guideline and practice within their code of professional responsibility and sphere of practice.

### 2.0 Implementation and dissemination of document

An up to date copy of the approved document will be held on the intranet.

## 3.0 Processes and procedures

### 3.1 Accessing the service

- Women can access the service through self-referral or following discussion with a health care professional. Midwives should be discussing birth experiences as part of routine postnatal care.
- Birth Afterthoughts leaflet (Appendix 1) to be given and explained to all women
- Self-referral women can self-refer by contacting the on-call Professional Midwifery Advocate (PMA) via the hospital switchboard, Monday to Friday 09:00 to 17:00 or email using mkbirthafterthoughts@mkuh.nhs.uk

#### 3.2 Process

- Birth Afterthoughts is a self-referral service.
- The PMA should establish whether the woman is wishing to make a complaint or wishing to discuss the birth experience. If the woman is wishing to make a complaint, she should be referred to the Patient Experience Team.
- The length of appointment should be guided by the woman's need.
- The woman's perspective should always be acknowledged.
- Women requesting copies of their health records can either complete the 'Application for access to health records using the link on the Trust internet or send an email to accesshealthrecords@mkuh.nhs.uk in line with Trust policy.

#### 3.3 Following discharge

The Birth Afterthoughts information leaflet should be placed in the discharge packs to facilitate self-referrals and the discharging midwife should explain its use to the woman.

Birth Afterthoughts Guideline Version: 6 Review date: 03/2022



This document is uncontrolled once printed. Please check on the Trust's Intranet site for the most up to date version.

#### 3.4 Consultation

#### The PMA will carry out the Birth Afterthoughts meeting within the antenatal clinic.

- The consultation will involve explaining to women the remit of the service and ascertain their individual needs.
- Women will be offered one appointment, but where the PMA feels a second appointment is appropriate then a second session will be offered. If following the second session clients are still having difficulty accepting their experience they should be referred to their GP for a referral to an appropriate counselling service.
- Women may also be referred to a consultant for further discussion of any medical or obstetric issues which have been highlighted.
- Any managerial or PMA issues should be referred appropriately to the line manager or the named PMA.
- Any PMA facilitating the Birth Afterthoughts service can contact a matron or any PMA for a
  personal debrief where they feel this would be helpful.
- Information gained from the Birth Afterthoughts service will be fed back anonymously to matrons and staff as required via meetings, PMA newsletter and Message of the Week where appropriate.
- All meeting notes should be recorded in eCare.

#### 3.5 Rationale for main recommendations

Birth Afterthoughts service is considered to be an important service in not only engaging with women but also in improving services and promoting and maintaining safety and quality of maternity care.

#### 4.0 Statement of evidence/references

#### References:

Steel AM and Beadle M [2003] A Survey of Postnatal Debriefing Journal of Advanced Nursing 43[2] 130-136

Madden I Midwifery Debriefing In Whose Best Interest – BJM Vol 10 2002 PP 631-634 October 2002

Department of Health [1999] Making a Difference Strengthening the Nursing, Midwifery and Health Visiting Contribution to Health and Healthcare HMSO London

Mapp T [2005] Feelings and Fears Post Obstetric Emergencies British Journal of Midwifery 13 [1] 36-40

Birth Afterthoughts Guideline Version: 6 Review date: 03/2022



This document is uncontrolled once printed. Please check on the Trust's Intranet site for the most up to date version.

Joseph S and Baillen D [2005] Traumatic Childbirth What We Know and What We Can Do Midwives [7] 2001-2004 (Pg258-261)

**CEMACH Why Mothers Die** 

Gamble et al 2002 A Review of the Literature on Debriefing or Non Directive Counselling to Prevent Post-Partum Emotional Distress – Midwifery [18] 72-79

Raphael Leff J 1993 Pregnancy The Inside Story Shelden Press London

Inglis 2002 Accessing a Debriefing Service following Birth British Journal of Midwifery 10[6] 368-371

#### 5.0 Governance

## 5.1 Record of changes to document

Version number: 6.1		Date: 03/2019		
Amendment Deletion		Addition	Reason	
			Reviewed and updated	

5.2 Consultation History

Stakeholders Name/Board	Area of Expertise	Date Sent	Date Received	Comments	Endorsed Yes/No
PMA meeting	PMA's	Discussed at March meeting		Add in Access to patient records email address. Add in leaflets as appendices	Yes

### 5.3 Audit and monitoring

Audit/Monitoring	Tool	Audit	Frequency	Responsible
Criteria		Lead	of Audit	Committee/Board
a ) DNA's to the service	Audit	PMA	Annual	Clinical
b) Any action plans developed			Audit	Improvement Group
				Midwives Team
				Meetings
				PMA Meeting
				_

### **5.4 Equality Impact Assessment**

As part of its development, this Guideline and its impact on equality has been reviewed. The purpose of the assessment is to minimise and if possible remove any disproportionate impact on Birth Afterthoughts Guideline

Version: 6

Review date: 03/2022



This document is uncontrolled once printed. Please check on the Trust's Intranet site for the most up to date version.

the grounds of race, gender, disability, age, sexual orientation, religion or belief, pregnancy and maternity, gender reassignment or marriage and civil partnership. No detriment was identified. Equality Impact assessments will show any future actions required to overcome any identified barriers or discriminatory practice.

Equality Impact Assessment								
Division	W	Women & Children's health			Depai	rtment	Maternity	
Person completing the E	Alp				Conta	ict No.		
Others involved:					Date	of assessment:		
Existing policy/service			Yes		New p	oolicy/service	No	
Will patients, carers, the be affected by the policy.	•		Yes					
If staff, how many/which affected?	groups v	vill be	For example: community midwives, phlebotomists, all staff					
Protected characteristic			npact?		Comments			
Age		NO			impact as the policy aims to			
Disability			NO fair treat NO NO NO NO		recognise diversity, promote inclusion and recognise diversity, promote inclusion and			
Gender reassignment					Tall treatment for patients and stail			
Marriage and civil parti	<u>'</u>							
Pregnancy and matern	nity							
Race								
Religion or belief NO								
Sex NO		NO						
Sexual orientation	Sexual orientation NO							
Ma ( )	1/ ) !							
What consultation method	• ,							
Staff via consultation em								
How are the changes/amendments to the policies/services communicated?								
For example: email, meetings, intranet post, etc								
What future actions need to be taken to overcome any barriers or discrimination?								
What?	Who will	will lead this? Date of cor		ompletion		Resources nee	eded	
Review date of EqIA								

Version: 6

Review date: 03/2022



This document is uncontrolled once printed. Please check on the Trust's Intranet site for the most up to date version.

# **Appendix 1: Birth Afterthoughts Patient Information Leaflet**



Birth Afterthoughts Guideline

Version: 6

Review date: 03/2022

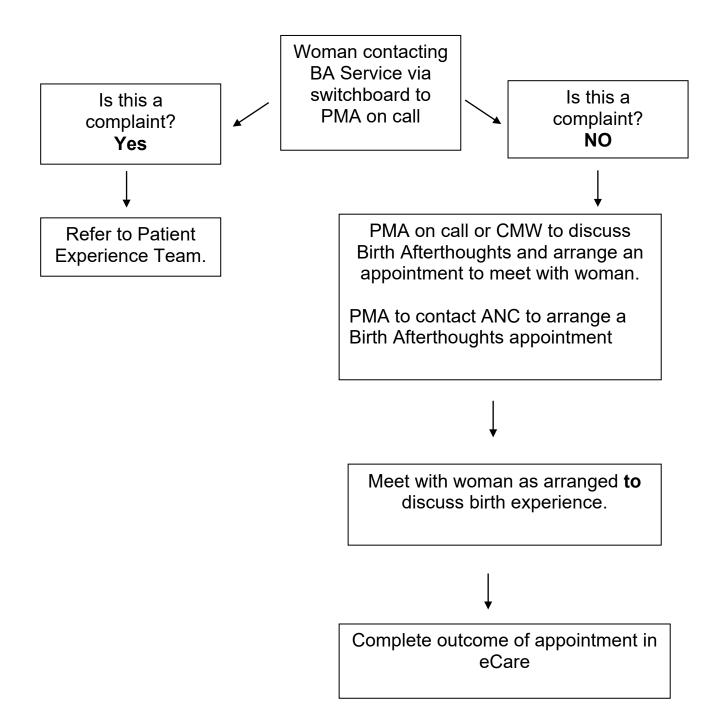


Review date: 03/2022

©Milton Keynes University Hospital NHS Foundation Trust

This document is uncontrolled once printed. Please check on the Trust's Intranet site for the most up to date version.

## **Appendix 2: Referral Process for Birth Afterthoughts Service**



Version: 6