

# MATERNITY IMPROVEMENT PLAN



*Improving the Maternity Services at MKUH*

This document details our approach to ensuring the maternity service at MKUH continually improves, innovates and develops meet the needs of those who access our services.

This plan is informed by National, Regional and Local maternity indicators and compliance requirements to inform the continued direction of safe, quality maternity services, with robust governance processes and procedures.

The values of our organisation support our approach to the provision of our clinical services within maternity.



The National Maternity Review, published in 2016, set out a clear vision for the provision of maternity services in the future and 10 National workstreams form the basis for the delivery of this programme.



The Secretary of State's ambition to halve the number of stillbirths, neonatal deaths, maternal deaths & brain injuries by 2030 is supported by delivery of the maternity transformation programme workstreams aligned with safe care including;

- Saving Babies Lives Care Bundle Version 2: ([england.nhs.uk](http://england.nhs.uk))
- Maternity Incentive Scheme Year 4: ([resolution.nhs.uk](http://resolution.nhs.uk))

The NMC Code of Professional Practice ([nmc.org.uk](http://nmc.org.uk)) outlines four distinct requirements in the provision of maternity care including;

- Prioritise People
- Practice Effectively
- Preserve Safety
- Promote Professionalism and Trust

The GMC Good Medical Practice ([gmc-uk.org](http://gmc-uk.org)) outlines four distinct domains in the provision of medical care including;

- Knowledge, skills & performance
- Safety & Quality
- Communication, partnership and teamwork
- Maintaining trust

The CQC ([cqc.org.uk](http://cqc.org.uk)) domains assess maternity services against five key areas including;

- Safe
- Effective
- Caring
- Responsive
- Well Led

The Ockenden Initial & Final Reports identified Immediate & Essential Safety Actions (IEA's) for implementation into maternity services to support the provision of safe, high quality maternity services.

- [OCKENDEN REPORT - MATERNITY SERVICES AT THE SHREWSBURY AND TELFORD HOSPITAL NHS TRUST \(ockendenmaternityreview.org.uk\)](http://ockendenmaternityreview.org.uk)
- [Findings, conclusions and essential actions from the independent review of maternity services at the Shrewsbury and Telford Hospital NHS Trust - final Ockenden report](#)

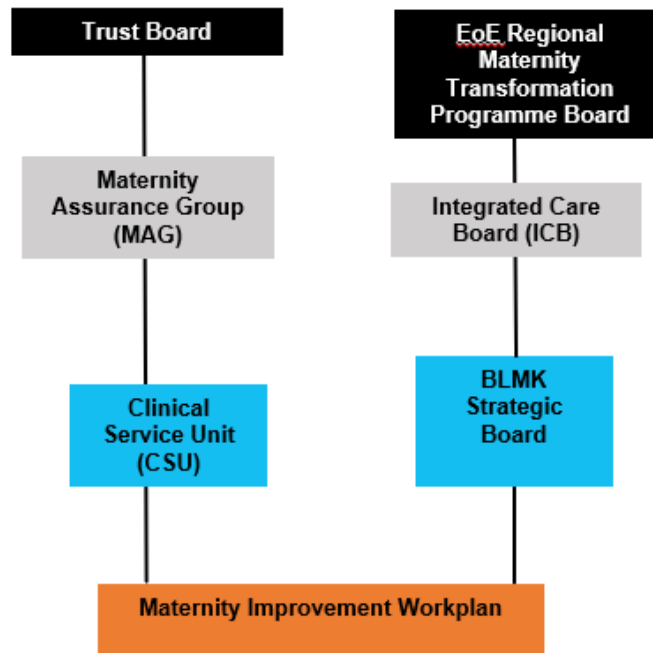
The [Maternity and Neonatal Safety Improvement Programme](#) supports five national workstreams, applying quality improvement methodology to the continuous improvement of services.

We work closely with our Maternity Voices Partnership ([MVP](#)) to co-produce services, ensuring that the experience of our service users supports the development and progression of maternity services which meet the needs of those accessing care.

The experience of our staff is a priority to ensuring the development of a positive safety culture where we embed the principles of human factors to support a psychologically safe environment in which everyone has the potential to thrive.

The maternity improvement work plan incorporates actions which we are working towards within the maternity service, aligned with the core requirements detailed in this plan. Ongoing compliance is reported through our Maternity Assurance Group.

## Maternity Improvement Plan – Governance Reporting



The Maternity Improvement Plan will be routinely updated as required based on additional future safety & quality indicators in maternity services.

If you would like further information about our maternity service, please visit our website:

[www.mkuh.nhs.uk/maternity-services](http://www.mkuh.nhs.uk/maternity-services)

A selection of the current quality improvement projects in Maternity include:

- BSOTS – A recognised approach to delivering maternity triage services to support consistency in advice and timings for review with the midwife or doctor
- Lanyards – Implementing different lanyards for each staff group to support easy identification of staff for service users and other team members
- Labour Ward Co-ordinator/ Bleep Holder Game – Development of a game for use in the human factors study day, providing labour ward management scenarios for the multi-disciplinary team to apply human factors principles to recognised situations