

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on 24 February 2022.

I am pleased to confirm the following.

For each of the complaints from the clinical treatment's areas of obstetrics and gynaecology from the year 2020/21, I would like to know what the complaint was about. Please include the following information:

1. Age and Status of complainant

Please see attached spreadsheet.

2. The procedure performed on the patient referred to in the complaint e.g. cervical screening, caesarean delivery etc.

We do not hold this information, there is a description of the complaint in the spreadsheet

3. The subject area of the complaint e.g., Values and Behaviours, Privacy, Dignity and Wellbeing etc.

Please see attached spreadsheet

4. The specific cause of the complaint e.g. unnecessary pain was caused during the procedure, doctor/nurse performing the procedure were rude, patient was not allowed to see a female gynaecologist instead of a male one etc.

5. We do not hold this information, there is a description of the complaint in the spreadsheet

6. If the complaint was brought forward, resolved, upheld partially upheld, not upheld, carried forward or new

Please see attached spreadsheet.

You are advised that this information is provided in accordance with the Freedom of Information Act 2000 and is for your personal use. Any re-use of this information will be subject to copyright and the Re-Use of Public Sector Information Regulations (1st July 05) and authorisation from

Milton Keynes Hospital NHS Foundation Trust will be required. In the event of any re-use, the information must be reproduced accurately and not used in a misleading manner.

If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom of Information Co-ordinator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

<p>Any re-use of this information will be subject to the 'Re-use of Public Sector Information Regulations' and best practice.</p>
