

## ***Request under Freedom of Information Act 2000***

Thank you for your request for information which we received on 15 February 2022.

I am pleased to confirm the following.

**Clinical service incidents are defined as infrastructure failures that have interfered with clinical services in some way. These could be things like power outages, building defects, water supply, oxygen shortages, food delivery, pest control or sewage supply.**

**For each incident, please could you provide a summary covering:**

- a. The date of the incident and the site of the incident.**
- b. The cause of the incident – eg. water shortage, power failure, pest control.**
- c. The cost and impact on services, such as delays or cancellations to planned patient care. Including where possible the number of patients affected and the length of the impact.**

### 2021

8<sup>th</sup> July – 28<sup>th</sup> July 2021 - Theatre 2 failed its annual air handling verification which resulted in remedial work on the plant, this took a total of 4 weeks to resolve. This cost the trust approximately £380,000 and resulted in approximately 26 rescheduled elective surgery operations.

### 2020

11<sup>th</sup> July - 13<sup>th</sup> July 2020 – Theatre 12 failed its annual UCV verification and needed some adjustment and re-verification this took two days, due to Covid and a reduction in elective surgery, no patient impact occurred, no revenue was lost.

10<sup>th</sup> August 2020 - Very high ambient temperatures in the summer caused 1 cancellation in an orthopaedic theatre as the temperature inside the theatre was 24.6 degrees. This was cancelled for the safety of staff and the operation rescheduled. The design criteria for the chiller systems is to cope with an ambient temperature of 28 degrees however the temperature rose to 34 degrees externally. Temperatures within theatres are normally maintained to provide a surgeon controllable range between 16 and 21 degrees. The revenue cost to the trust would have been in the region of £12,000

### 2019

No estates or plant driven impacts to capacity or operations.

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom of Information Co-ordinator  
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

<p>Any re-use of this information will be subject to the 'Re-use of Public Sector Information Regulations' and best practice.</p>
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