

***Request under Freedom of Information Act 2000***

Thank you for your request for information which we received on 24 January 2022.

I am pleased to confirm the following.

- 1. How many staff do you employ? 3813**
- 2. Do you have a critical care function? Yes**
- 3. Are you actively involved in/contributing to ICS level initiatives? Yes**
- 4. How many desktop devices do you have in the Trust? 3000**
- 5. What makes & models are most used? Dell, OptiPlex**
- 6. What is your main web browser? MS Edge**
- 7. How many trust mobile devices do you have? (phones/tablets) 700**
- 8. What are the main makes and models? Apple, iPhone & iPad**
- 9. As a whole, does the Trust favour Apple or Android devices? Apple**
- 10. Are employees encouraged to use their personal devices for work? Yes**
- 11. Do you use an MDM solution to manage devices? Yes**
- 12. Who is your Internet provider? Exponential-e**
- 13. Do you have any known Wifi dead zones? No**
- 14. Who is your cellular provider? EE**
- 15. Do you have known cellular coverage dead zones? Yes**
- 16. Do you use pagers/bleeps? Yes**
- 17. Who is your current pager/bleep service provider? Ascon**
- 18. Do you rely on commercial apps such as WhatsApp to communicate internally? No**

19. Which commercial/external apps do you use? MS Teams
20. Do you use any of the following supplier's services: Careflow Connect, Hospify, Vocera, Ascom, Multitone, Netcall? Yes
21. Do you use any software to manage tasks at night? If yes, what software do you use?  
No
22. If not, how do you manage your tasks at night (word of mouth, whiteboard etc)? Cerner eCARE work lists and verbal / written handover
23. Which roles are responsible for managing the workload at night? Night Nurse Practitioners/ Junior medical staff & Registrar level doctors
24. Which authentication protocol(s) do you use (ie. SAML, O Auth 2, OIDC)? SAML
25. What PAS/EPR system do you use? Cerner Millennium
26. Do you have APIs to integrate with the PAS/EPR? Yes
27. Do you use Business Intelligence software? If so, what? Microsoft Power BI
28. Do you raise alerts/send emails triggered by data? If yes, please provide any examples you can. Yes
29. Do you have other mechanisms to raise an alert/alarm other than a bleep? If yes, please specify examples

You are advised that this information is provided in accordance with the Freedom of Information Act 2000 and is for your personal use. Any re-use of this information will be subject to copyright and the Re-Use of Public Sector Information Regulations (1st July 05) and authorisation from Milton Keynes Hospital NHS Foundation Trust will be required. In the event of any re-use, the information must be reproduced accurately and not used in a misleading manner.

If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom of Information Co-ordinator  
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

Any re-use of this information will be subject to the  
'Re-use of Public Sector Information Regulations' and best practice.