

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on 21 June 2022.

I am pleased to confirm the following.

1, An adult patient (who usually lives in your catchment area) sustains an injury, whilst out of area, that requires Orthopaedic follow up as an outpatient. They have attended the Emergency Department nearest to where they are staying and received initial management and are now able to be discharged for outpatient follow up. They would like to have this managed at their local hospital (your NHS Trust)

What mechanism would the referral hospital need to go through to ensure this follow up and timely review occurs. Please include as much detail as possible, imagining that you are the clinician at the referring hospital.

Can be divided into patients requiring inpatient care and those requiring fracture clinic follow up.

Inpatient care requires the on-call registrar to be contacted (bleeped through switchboard) to have the case discussed with them, and the imaging forwarded to the local server.

The on-call registrar accepts the referral and records the patient details and formulates a plan for admission (or transfer) for the patient.

Outpatient care can happen in one of two ways. The first is to provide the patient with a letter to take to the local A+E to book into the fracture clinic. The other is to contact the on-call registrar for them to take on the task of booking the patient.

2, A paediatric patient, aged 16 and under, (who usually lives in your catchment area) sustains an injury, whilst out of area, that requires Orthopaedic follow up as an outpatient. They have attended the Emergency Department nearest to where they are staying and received initial management and are now able to be discharged for outpatient follow up. They would like to have this managed at their local hospital (your NHS Trust)

What mechanism would the referral hospital need to go through to ensure this follow up and timely review occurs. Please include as much detail as possible, imagining that you are the clinician at the referring hospital.

In essence, the external hospital contacts our on-call registrar who organises either the fracture clinic or discusses with the consultant on-call about a potential transfer.

Alternatively, the hospital writes a referral and asks the patient to attend our A&E department who will then contact the registrar.

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom of Information Co-ordinator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

<p>Any re-use of this information will be subject to the 'Re-use of Public Sector Information Regulations' and best practice.</p>
