

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on 18 May 2022.

I am pleased to confirm the following.

Could you please tell me for the calendar year 2021

How many official complaints and PALS concerns your Trust received from patients alleging they had been discriminated against or badly treated by a member of staff because of their being overweight or obese

A report has been processed using both Trust reporting incident systems and no complaints have been made regarding patients being overweight in 2021.

Can you select the first five such complaints from 2021 and provide me with the following details

N/A

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom of Information Co-ordinator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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