

### ***Request under Freedom of Information Act 2000***

Thank you for your request for information which we received on 17 November 2021.

I am pleased to confirm the following.

#### **1. Information on how Milton Keynes University Hospital (MKUH) deals with a situation where personal protective (PPE) equipment products in use across the hospital, due to safety issues, are quarantined.**

- On receipt of information that a PPE item needs to be withdrawn from use, the following actions would take place:
- Check catalogue to identify if we have received the product and if it was internally approved for use.
- Check stock database to check if we have any of the product currently in our PPE store.
- Identify the areas that the product was sent to and advise the department manager regarding the recall and that they should check for the product, any specific lot numbers etc, and isolate it and contact the PPE room for collection.
- Contact communications to send out an Acute User email to all areas to make them aware of the product being withdrawn and that they should check for the product, any specific lot numbers etc, isolate it and contact the PPE room for collection.
- An alternative product should be provided for the areas affected by the recall.
- Order an extra supply of the alternative product to ensure all areas still have adequate stock to maintain staff safety.
- Collect and collate the withdrawn product, report volume to the adviser on the withdrawal and await instructions on disposal or collection.
- Update stock spreadsheet and catalogue

To date we have not had to recall PPE as checked prior to distribution and procurement processes.

#### **2. General framework/protocol to quarantine product and equipment in use.**

On receipt of a Safety alert from the MHRA, the actions taken will depend on the communication from the supplier and the nature of the issue. In general, we would identify the areas that may hold stock of the product and communicate with them directly. An Acute User email may be needed if the product is used trust wide. Materials management, Medical equipment manager, theatres, or HSDU team may be required to support the identification and uplift of the effected product. This will depend on the product and the issue reported.

All affected product will be isolated centrally until the supplier advises on collection or disposal. The numbers of each will be recorded to ensure the supplier is able to compensate the trust with replacement stock.

Supplies of an alternative product may be required to support the trust during this time.

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom of Information Co-ordinator

For and on behalf of Milton Keynes Hospital NHS Foundation Trust

<p>Any re-use of this information will be subject to the 'Re-use of Public Sector Information Regulations' and best practice.</p>
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