

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on 22 June 2021.

I am pleased to confirm the following.

- 1. Year on year and for the past three calendar years, please could you provide figures for the number of times a DATIX/ULYSES or (please state other) your records keeping system holds, that relate to a report of “uncooperative patient behaviour” (or similar description which may include “violence and aggression”) was raised.**

2018 = 454

2019 = 579

2020 = 479

- 2. Year on year and for the past three calendar years, how many of the above reports of “uncooperative patient behaviour” (or similar description which may include “violence and aggression”) resulted in an action by hospital security and how is this action described: eg: chemical, environmental, mechanical, physical or psychological**

We do not record this information

- 3. What is your Trust policy on the restraint and detention of “uncooperative” patients?**

Our policy is always to avoid restraint and if so, then as an absolute last resort. Any restraint will be released immediately it is safe to do so.

- 4. Which nationally recognised training framework and to which standards are your security staff trained? E.g. MAYBO, SAFESKILLS etc ...**

BILD

- 5. What level of DBS checks are used when hiring your security staff?**

Standard

- 6. How often are your security staff DBS checked?**

3 yearly

7. What are the minimum training standards and qualifications required of security staff carrying out patient “bed watch” duties?

SIA Door Supervisor licence

8. Year on year and for the last three calendar years, how many patient “bed watch” shifts did your hospitals need?

We do not record this information.

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom of Information Co-ordinator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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