

Dear Ms Sandwich

***Request under Freedom of Information Act 2000***

Thank you for your request for information which we received on 16 July 2021.

I am pleased to confirm the following.

**1. Do you currently contract with third-party providers to insource clinical services?**

No

If you answered yes to question 1, please also provide the following detail:

- a) **The name of your insourcing provider(s) and the specialities covered in this contract** (if you use more than one supplier, please also provide detail)
- b) **The contract start and end dates** (if multiple please list all)
- c) **If your substantive staff are used as part of the insourcing team or if a full external team is used**
- d) **If you are charged per patient, per procedure, per healthcare resource group or a block or volume-based price**
- e) **If Trust/Health Board consumables (e.g., medical gloves, dressings, stationery, etc) are used in the facilitation of the insourcing service and if any charge is levied for using them?**
- f) **If your provider follows your operating procedures to facilitate the service**  
  
If yes, please detail the steps you take to ensure they are followed  
If no, please detail how you ensure that the service is compliant and protects patient safety
- g) **What days of the week your clinical insourcing services are provided on (please detail if this differs by speciality)**
- h) **Please detail your annual spend on clinical insourcing by speciality**

2. **Please detail your current average surgical and outpatient treatment waiting time by speciality** (or direct to this information if it is publicly available)

Speciality	RTT Average waiting times (weeks)		
	Non-Admitted	Admitted	Total
Breast Surgery	1.3	13.6	7.3
Colorectal Surgery	15.2	14.8	15.1
ENT	20.3	21.7	20.5
General Surgery	8.7	15.6	12.0
Ophthalmology	17.1	14.1	17.0
Oral Surgery	9.9	23.5	11.7
Orthodontics	11.3	N/A	11.3
Pain Management	14.9	20.2	17.1
Rheumatology	15.3	N/A	15.3
Trauma & Orthopaedics	14.9	26.0	19.0
Urology	15.6	24.7	18.9
Vascular Surgery	9.7	26.6	10.4

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Aimee Moore  
 Freedom of Information Co-ordinator  
 For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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