

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on 14 December 2021.

I am pleased to confirm the following.

1. Please can you supply a list of suppliers your trust undertakes to supply any postal, print, and digital services listed below under the terms of the Freedom of Information Act 2000

Quadient – providing franking machines.

Synertec – printing for appointment and clinical letters

Induction Health Care – patient portal which includes patients receiving appointment and clinical letters digitally as well as SMS reminders for appointments.

2. Printing of any Trust approved appointments document etc and or any other type or Trust information sent to the public.

As above for appointment information.

3. Postal services. Can you please provide the name of the supplier, suppliers you have contracted to print and post any trust letter sent daily, weekly, or annually?

As above Synertec – daily.

4. Any contracts you have with any supplier of print and or postal services for the trust and when they are contracted to.

Quadient – Providing franking machines – Jan 23

Synertec – Contract until April 2023

5. Do you have any digital, emailing, SMS or any such like contracts you have, who with and when they are due to expire?

Induction Health Care sending SMS appointment reminders. Contract as part of patient portal.

You are advised that this information is provided in accordance with the Freedom of Information Act 2000 and is for your personal use. Any re-use of this information will be subject to copyright

and the Re-Use of Public Sector Information Regulations (1st July 05) and authorisation from Milton Keynes Hospital NHS Foundation Trust will be required. In the event of any re-use, the information must be reproduced accurately and not used in a misleading manner.

If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom of Information Co-ordinator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

Any re-use of this information will be subject to the
'Re-use of Public Sector Information Regulations' and best practice.