

## ***Request under Freedom of Information Act 2000***

Thank you for your request for information which we received on 21 December 2021.

I am pleased to confirm the following.

### **1. Do you use Digital Dictation? If yes, could you please answer the following questions:**

- **Name of the supplier & product:**
- **What procurement method (if any) was used to obtain this system i.e. what framework:**
- **The contract start date:**
- **The contract end date:**
- **Total contract value:**
- **Is the product integrated with PAS or EPR:**
- **What is the name, position and contact email/telephone number of the key internal stakeholder for this service:**
- **What is the name, position and contact email/telephone number of the key procurement personnel for this service:**
- **Which departments in the trust are currently using digital dictation?**
- **Outpatient or department secretarial/admin manager contact details?**

Please find similar response on the disclosure log linked here: <https://www.mkuh.nhs.uk/wp-content/uploads/2021/07/Digital-Dictation-and-Voice-Recognition-Response-5898.pdf>

### **2. Do you use Speech Recognition? If yes, could you please answer the following questions:**

- **Name of the supplier & product:**
- **What procurement method (if any) was used to obtain this system i.e. what framework:**
- **The contract start date:**
- **The contract end date:**
- **Total contract value:**
- **Is the product integrated with PAS or EPR:**
- **What is the name, position and contact email/telephone number of the key internal stakeholder for this service**

Please see link above.

### **3. Do you use Outsourced Transcription? Yes**

- **Name of the supplier:** Scribetech
- **What procurement method (if any) was used to obtain this system i.e., what framework:** NHS SBS
- **The contract start date:** 26th May 2015
- **Volume of letters per month:** Approximately 18,000 per month
- **Volume of letters (hard copies) sent out per month?** We only send GP letters by post as we use Synertec for printing all our patient letters.
- **What is the name, position and contact email/telephone number of the key internal stakeholder for this service?** Nicola Jones (Nicola.Jones@mkuh.nhs.uk and Namrata Kothari (Namrata.Kothari@mkuh.nhs.uk)
- **How much is being spent on outsourced transcription per annum?** Approximately £150k per annum

**4. Do you use Online Clinic / Video Consultation?**

Yes

**Name of the supplier & product:**

Microsoft Teams

**What procurement method (if any) was used to obtain this system i.e. what framework:**

No Procurement, Teams included within our existing contracts

**The contract start date:** NA

**The contract end date:** NA

**Total contract value:** NA

**Is the product integrated with PAS or EPR:**

Yes

**What is the name, position and contact email/telephone number of the key internal stakeholder for this service:**

ITServiceDesk

[ITServiceDesk@mkuh.nhs.uk](mailto:ITServiceDesk@mkuh.nhs.uk)

What would you like to see in this product that is currently not being delivered:

NA

**Health Information Systems**

What suppliers do you use for the following?

**PAS (Patient Administration System)**

Cerner Millennium

**EPR (Electronic Patient Record)**

Cerner Millennium

**eDMS (Electronic Document Management System)**

CCubeSolutions

**RIS (Radiology Information System)**

HSS Cris

**Outward mailing service provider**

Synertec

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If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom of Information Co-ordinator  
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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