

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on 29 November 2021.

I am pleased to confirm the following.

For the Year 2021-2022 what is your total revenue spend on IT:

1. **Clinical Systems (including PAS/EPR, Pathology, Radiology, etc)**
£1,110k
2. **People (all staff costs)**
£1,854k
3. **IT Infrastructure (networks, desktops, laptops, etc)**
£434k
4. **Non-Clinical Systems (HR, Finance, governance, expenses, etc)**
£1,358k
5. **Other digital health spending (including “new technologies”, video consultations, any AI, etc)**
Unable to quantify - do not keep info on this

For the Year 2020-2021 what was your total revenue spend on IT

6. **Clinical Systems (including PAS/EPR, Pathology, Radiology, etc)**
£2,212k
7. **People (all staff costs)**
£2,343k
8. **IT Infrastructure (networks, desktops, laptops, etc)**
£867k
9. **Non-Clinical Systems (HR, Finance, governance, expenses, etc)**
£2,277k

10. Other digital health spending (including “new technologies”, video consultations, any AI, etc)

Unable to quantify - do not keep info on this

11. If you know what your IT revenue budget will be for 2022-2023, what is this?

Unknown

12. What is the total IT budget as a % of your total trust spend for 2021-2022

0.02%

13. What is your total capital spend on IT for 2021-2022

As the financial year is still open this value is not yet known

14. What is the total IT budget as a % of your total capital spend for 2021-2022

N/A

In terms of Patient Facing Services, do you have/offer any of the following:

15. Video Consultations?

<https://www.mkuh.nhs.uk/wp-content/uploads/2021/03/Video-Consultation-Response-5614.pdf>

16. Online Consultations?

As above

17. Online Appointment Booking for Patients (outside eRS)?

Yes

18. Personal Health Record/Person Held Record (PHR)?

Yes

19. Who is the supplier of your Patient Facing Services? If more than one supplier, please state which of the 4 areas above each supplier covers.

Microsoft Teams, Zesty

20. How much did you spend on these patient facing services in 2020-2021?

Zesty costs were £31.3k for 20-21

21. What percentage of total outpatient appointments were delivered using Video Consultations?

18.3%

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If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom of Information Co-ordinator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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