

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on 07 October 2021.

I am pleased to confirm the following.

- 1. What ERP system does your organisation currently use (e.g. SAP / Oracle / Sage)?**
Oracle
- 2. What bacs software do you use (e.g Bottomline PTX / Finastra / PayGate)?**
Pay.UK
- 3. Do you use a NHS Shared Service Provider?**
Yes
- 4. Which NHS Shared Service Provider do you use?**
Shared Business Services.
- 5. How long is your current bacs/Shared Service solution contract for, when did it start and when is it due to expire (please include in addition any extensions viable in the contract)?**
National GBS Nat West banking contract expires in 2025
- 6. When the current bacs/Shared Service software contract is due to finish would you (if not already) consider using another solution?**
Yes
- 7. What is the value of the bacs/Shared Service software contract?**
£1,087,116.00
- 8. Are you undergoing/planning a financial transformation project? (e.g. New ERP/Bacs system)**
No
- 9. What is your annual revenue?**
Circa £300m
- 10. With whom does the organisation hold its primary bank account?**
Natwest

11. What payments types does the organisation use? (e.g Bacs (Direct Credit), Direct Debit, Faster Payments, etc.).

BACS, Direct Debit, Faster payments, cheque payments.

12. What is the number of employees in the organisation?

5235

13. Who is the person responsible for the ERP system - please provide full name, title and contact information (if possible)

Shared Business Services

14. Who is the person responsible for the Bacs software system - please provide full name, title and contact information (if possible)

GBS Nat West Banking

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom of Information Co-ordinator

For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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