

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on 09 November 2021.

I am pleased to confirm the following.

Please can you provide information relating to the types of software (and suppliers) you may be using for:

- **FMS System**
- **EPR System**
- **Budgeting System**
- **Online procurement System**

Type of Application	Supplier Name	Software Name & version / release	Contract Expiry Date	Contract extensions available, if any?	Contract Value	Annual Fees (Software Support and Maintenance, or SaaS)	Hosting (customer (on premise or cloud) or supplier)
Financial Management System	Shared Business Services	Oracle	31 st March 2023	N/A	c. £1m	N/A	Cloud
Budgeting & Forecasting System	Shared Business Services	Oracle	31 st March 2023	N/A	c. £1m	N/A	Cloud
Financial Document Management	Shared Business Services	Oracle	31 st March 2023	N/A	c. £1m	N/A	Cloud
Supplier Invoice Processing	Shared Business Services	Oracle	31 st March 2023	N/A	c. £1m	N/A	Cloud
Secure Cheque Printing	Shared Business Services	Oracle	31 st March 2023	N/A	c. £1m	N/A	Cloud
Income Management (Cash Receipting)	Shared Business Services	Oracle	31 st March 2023	N/A	c. £1m	N/A	Cloud
Procurement (POs & Reqs)	Shared Business Services	Oracle	31 st March 2023	N/A	c. £1m	N/A	Cloud
eSourcing, eTenders, Contract Management system	ProActis	ProContract	31 st August 2022	N/A	£15k	N/A	Cloud
Catalogues / Marketplace	GHX UK LTD	GHX Catalogue (Nexus)	31 st August 2023	N/A	£15.7k	N/A	Cloud
Payroll / Payroll Service	Provided by NHS BSA through its	Optima	31 st August 2025	31.08.20 and latterly 31.08.22 both	Circa £366m	Average Service Charges circa	On premise

	contract with IBM UK Ltd			of which have been executed	for the NHS	£29m p.a. for the NHS	
HR	Provided by NHS BSA through its contract with IBM UK Ltd	Optima	31 st August 2025	31.08.20 and latterly 31.08.22 both of which have been executed	Circa £366m for the NHS	Average Service Charges circa £29m p.a. for the NHS	On premise
Performance Management (HR / appraisals)	Provided by NHS BSA through its contract with IBM UK Ltd	Optima	31 st August 2025	31.08.20 and latterly 31.08.22 both of which have been executed	Circa £366m for the NHS	Average Service Charges circa £29m p.a. for the NHS	On premise
Employee Expenses	Provided by NHS BSA through its contract with IBM UK Ltd	Optima	31 st August 2025	31.08.20 and latterly 31.08.22 both of which have been executed	Circa £366m for the NHS	Average Service Charges circa £29m p.a. for the NHS	On premise
Reporting / Analytics / Business Intelligence / Data Warehouse/ Data Pool	- PowerBI, Azure Synapse, Azure SQL. - Provided by NHS BSA through its contract with IBM UK Ltd - AdviseInc	- Latest - Optima - Procurement Dashboard/Procurement Benchmarking	- NA - 31 st August 2025 - 5 th June 2022	- NA - 31.08.20 and latterly 31.08.22 both of which have been executed - N/A	- NA - Circa £366m for the NHS - £9k	<ul style="list-style-type: none"> • £50K+ • Average Service Charges circa £29m p.a. for the NHS • N/A 	<ul style="list-style-type: none"> • Cloud, Microsoft • On premise • Cloud
CRM (Client Relationship Management)	NA	NA	NA	NA	NA	NA	NA
BACS payments	Shared Business Services (SBS)	Oracle	31 st March 2023	N/A	c. £1m	N/A	Cloud
Field Services (Works Order Management)	NA	NA	NA	NA	NA	NA	NA
Access Control Systems	NA	NA	NA	NA	NA	NA	NA
Artificial Intelligence / Machine Learning / Robotics	Power Automate Azure cognitive Services	Latest	NA	NA	NA	£10K+	Cloud, Microsoft
Legal and Legal Forms	NA	NA	NA	NA	NA	NA	NA
Social Care (Adults and Children)	NA	NA	NA	NA	NA	NA	NA
Ticketing Solution (if any)	FreshService	Latest	Feb 2023	Yes	£90K	£30K	Fresh
Inventory Management system / Theatre Stock System	NA	NA	NA	NA	NA	NA	NA
Electronic Patient Records System	Cerner	Millennium 2019.09	May 2025	Y	NA	c. £1m	Cerner UK Datacentre
Hosting or Cloud Provider for Finance Systems	Shared Business Services (SBS)	Oracle	31 st March 2023	N/A	c. £1m	N/A	Cloud
IT Outsource Provider	NA	NA	NA	NA	NA	NA	NA

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom of Information Co-ordinator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

<p>Any re-use of this information will be subject to the 'Re-use of Public Sector Information Regulations' and best practice.</p>
