

## ***Request under Freedom of Information Act 2000***

Thank you for your request for information which we received on 07 June 2021.

I am pleased to confirm the following.

- 1. Do you employ your own security staff or are they supplied by an external provider?**  
Employ our own with support from contract when additional required
- 2. Over the past three years, year on year, how many incidents of alleged physical and verbal abuse against patients by security staff have been logged by your Trust?**  
None
- 3. Over the past three years, year on year, how many of these incidents were alleged to have taken place in Accident and Emergency?**  
N/A
- 4. Are all these incidents logged and, if so, what system does your Trust use - e.g.: DATIX**  
We use Datix reporting system.
- 5. How were these incidents described, e.g., physical, verbal, restraint etc...**  
N/A
- 6. Year on year, and for the past three years, how many of these incidents were investigated?**  
N/A
- 7. Year on year, and for the past three years, what were the outcomes of these investigations?**  
N/A

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD If, after exhausting our internal process, you are still

unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom of Information Co-ordinator  
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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