

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on 14 June 2021.

I am pleased to confirm the following.

1. The number of patients who were brought to A&E by the ambulance service/paramedics with a presenting complaint related to mental health, each year, from 2010 to 2020.

Provided are all attendances to Accident and Emergency between 1st May 2018 and 31st December 2020 where the presenting complaint was related to mental health and the arrival method was one of the following national codes:

- Emergency road ambulance
- Emergency road ambulance with medical escort

In respect to the presenting complaint relating to mental health, this is a broad category which is not nationally defined. Hence, we have identified these patients based on a general grouping of 'psychosocial or behavioural changes' in our data warehouse which comprises the following complaints:

- Behaviour: Unusual
- Drug / alcohol intoxication or withdrawal
- Suicidal thoughts
- Hallucinations / delusions
- Self-harm
- Depressive disorder
- Behaviour: agitated / violent
- Anxiety disorder

2018								
May	June	July	August	September	October	November	December	Total
52	132	125	120	121	103	94	124	871

2020												
Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Total
97	110	100	77	148	165	145	139	130	140	140	108	1499

2019												
Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Total
104	104	119	134	133	139	151	145	131	123	152	125	1560

We are only able to get accurate data from May 2018 onwards due to migrating systems. Before this it was a free-text field.

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom of Information Co-ordinator
 For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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