

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on 28 May 2021.

I am pleased to confirm the following.

Estate’s maintenance personnel callout rates EG. (time +1/2, time +2/3 or double time) for the following periods

1. Callout rates for the hours covering Sunday and the minimum duration of pay.
2. Callout rates for the hours covering 12.00 midnight to 6.00 AM and the minimum duration of pay.
3. Stand down time and policy if an operative has to attend an emergency call out in the early hours of the night.

All employees on-call receive an availability payment for the duration of their on-call shift.

All availability which has been defined as a period of time ‘at work ready to work’ and/or ‘at home ready to work’ will be paid as follows:

Hourly Rate for each hour available and ready to work during on-call period		
Weekdays (Mon-Fri)	Weekends (Sat, Sun)	Bank Holidays
£1.50	£1.75	£2.00

Employees then receive an additional payment for any ‘Work Done’

They are paid at their normal rate of pay for undertaking work during a period of on-call, multiplied by the relevant enhancement in the table below. Pay is awarded as a minimum of 5-minute blocks.

Enhancement for actual time worked		
Weekdays (Mon-Fri)	Weekends (Sat, Sun)	Bank Holidays
X 1.5	X 1.75	X 2

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom of Information Co-ordinator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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