

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on 24 May 2021.

I am pleased to confirm the following.

- 1. Are any of your sites part of a PFI arrangement? If so, which site and what is the name of the special purpose company (ProjectCo) for the PFI?**

No

- 2. For all of your sites (both PFI/Non-PFI), please can you outline who provides/delivers Hard Facilities Management services?**

In-House Estates Department

- 3. For all of your sites (both PFI/Non-PFI), please can you outline who provides/delivers the Soft Facilities Management services (if delivered in-house please state this):**

- a) Cleaning and Domestic Services**

In-house Domestic Dept

- b) Patient Catering**

In-House Catering Dept

- c) Retail and staff & Visitor Catering Services**

In-House Catering Dept & Compass Group UK

- d) Portering and Logistics**

In-House Support Services Dept

- e) Non-Emergency Patient Transport**

SCAS Ambulance Services

- f) FM Helpdesk**

In-House Estates Department

- g) Hospital Switchboard**

In-House Switchboard (Part of Estates Department)

h) Security/manned guarding
In-House Security (Part of Estates Department)

i) Car Park Management
SABA

j) Linen & Laundry Services
In-House Support Services Dept

k) Waste Management – off-site disposal
Tradebe Healthcare

4. If these services (both Hard and Soft Facilities Management) are outsourced, please can you outline when these contracts were awarded, for how long, the contract value and when they are due to expire?

Compass Group UK & Ireland – 05/2017 to 05/2032

SABA - 1.4.19 to 31.3.23 with 2 x 12-month extension options - £187K per annum

Tradebe Healthcare - 02/2018 – 02/2023 Option to extend 02/2025 - £330K per annum

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom of Information Co-ordinator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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