

***Request under Freedom of Information Act 2000***

Thank you for your request for information which we received on 24 June 2021.

I am pleased to confirm the following.

**We are currently updating data on your trust's Digital Dictation and Voice Recognition systems. Can you please complete the fields below with what you currently hold?**

**System type** - Digital dictation

**Supplier name** - Bighand Ltd

**System name** -Bighand

**Date installed** - 8 plus years

**Contract expiration** - Rolling year on year licence renewal

**System type** - Voice Recognition

**Supplier name** - Dragon Medical one & eCARE

**System name** - Dragon & eCARE

**Date installed** - Dragon - last month, eCARE about a year

**Contract expiration** - No expiration, PAS system for hospital so won't be changing

**If applicable,**

- **Can you let us know who supplies your digital dictation hardware devices?**  
Business dictation
- **How many digital dictation devices does your trust have?**  
150
- **When was the procurement date of the digital dictation devices?**  
We have been buying them for those 8 years or so at different times

You are advised that this information is provided in accordance with the Freedom of Information Act 2000 and is for your personal use. Any re-use of this information will be subject to copyright and the Re-Use of Public Sector Information Regulations (1st July 05) and authorisation from Milton Keynes Hospital NHS Foundation Trust will be required. In the event of any re-use, the information must be reproduced accurately and not used in a misleading manner.

If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom of Information Co-ordinator  
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

<p>Any re-use of this information will be subject to the 'Re-use of Public Sector Information Regulations' and best practice.</p>
---