

Patient Information – Audiology Services

Cleaning your Earmould

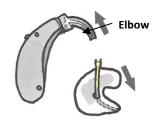




You should clean your earmould at least once a week.



Retube it when the tubing begins to go hard or change colour.



 Pull the earmould and the hearing aid apart by holding the earmould and tubing in one hand and the elbow of the aid in the other.



2. Wash the earmould in warm soapy water (hand soap). You can use a nail brush to remove wax and let the water from the tap run through the tube to clean it out thoroughly.



3. Rinse the earmould in clean water and give it a good shake to remove any drops of water. Leave it to dry.



4. When it's completely dry re-attach the earmould to the hearing aid. Make sure that the curve of the earmould matches the curve of the hearing aid.

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Reviewed by: R.Withers Date last reviewed: 01/202

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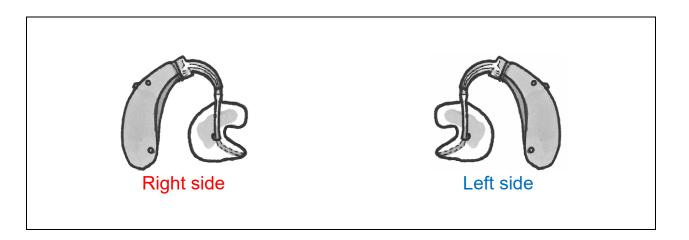
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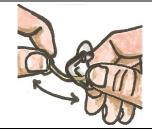
* The hearing aid itself should only be wiped with a dry cloth, do not wash it and do not let it get wet!

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Retubing your Earmould



1. Pull the old piece of tube out of the mould. Keep it, you will need it later.



2. Take a new piece of tube and cut the last 2 inches (5 centimetres) to a long point with some scissors.



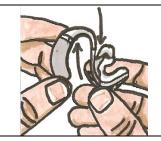
Now thread this pointed end through the earmould, going from the outside towards the part of the earmould that goes down your ear hole, until the bend in the tube reaches the earmould.



3. Now cut the pointed end flush with the part that goes down your ear hole. Any tubing left sticking out could make your ear sore.



4. Place the old piece of tube against the mould as a guide to see where to trim the new tube to make it the same length.



Push the tubing onto the plastic elbow on your hearing aid.

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Retubing your Earmould



Where to get new tubing

You can get tubing from Sensory Advice and Resource Centre (SARC) Milton Keynes



You can contact them on: **01908 401135** or via their website www.sarc-bid.org.uk and they can post the tube out to you



Audiology Services Contact information

If you have any problems contact Audiology by:

- Telephone 01908 995199 / 995156 between 9.00 and 4.30 Monday to Friday.
- E mail to audiology@mkuh.nhs.uk
- Text messages on 01908 995199 / 995156
 but please note that we cannot text message back to you.



Where to find us



 Audiology, Level 4 (top floor), Main Outpatients, Yellow Zone, Milton Keynes University Hospital.

We are not open at weekends or on bank holidays

We ask for information about you so that you can receive proper care and treatment. This information remains confidential and is stored securely by the Trust in accordance with the provisions of the Data Protection Act 2018/GDPR.

Further guidance can be found within our privacy notice at www.mkhospital.nhs.uk.

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