

***Request under Freedom of Information Act 2000***

Thank you for your request for information which we received on 29 June 2020.

I am pleased to confirm the following.

**How many staff do you currently employ within the trust?**

3720

**How many staff do you currently employ within the IT team?**

56

**Do you have plans to recruit additional staff into the IT team, either Temporary or permanent, over the next 12 months?**

There is no funding for any additional recruitment.

**How many networked Endpoints do you currently manage within your IT estate?**

c.10,000

**Are you Cyber Essentials/CE+ accredited?**

No

**How many IT support/request tickets are processed per month?**

c. 3,500 average

**What is the name, job title, and department contact email address of for:**

**\*CIO / IT Director**

**\*Head of IT**

Mr Craig York is our Chief Technical Officer [ITservicedesk@mkuh.nhs.uk](mailto:ITservicedesk@mkuh.nhs.uk)

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom of Information Manager

For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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