

## ***Request under Freedom of Information Act 2000***

Thank you for your request for information which we received on 05 March 2020.

I am pleased to confirm the following.

- 1. How many 'never events' have occurred at your trust over the past ten years? (please break this down by year and speciality department, and if possible also include information collected for 2020)**

2012 – 2  
2014 – 1  
2015 – 2  
2016 – 2  
2017 – 4  
2018 – 4

- 2. Details for each of these 'never events. What happened? Were there any contributing factors?**

Please see attached.

- 3. How the issue was resolved for each? (i.e was there any compensation involved and if so what was the total amount paid in compensation for these 'never events' by year and over the past 10 years?)**

Please see attached.

- 4. Has NHS England (or another body) issued guidance or any other form of support to prevent the occurrence of 'never events' in the future?**

NHS England (or another body) issues guidance or any other form of support to prevent the occurrence of 'never events' in the future via the safety alert process rather than bespoke to this Trust.

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom of Information Co-ordinator  
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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