

***Request under Freedom of Information Act 2000***

Thank you for your request for information which we received on 30 January 2020.

I am pleased to confirm the following.

**How many missed appointments have been recorded over the last 3 years? (2017-2019)**

**Please could you break the appointments down by:**

**Year (2017, 2018, 2019)**

**Department the appointment was with (i.e. radiology)**

**Separately, could you list how many people have missed one, two, three or more than three appointments during each of those years**

Please see attached.

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom of Information Co-ordinator  
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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