

## Staff Bank Freedom of Information (FOI) Request 5195

Please answer the below questions in relation to your organisations staff bank utilisation for each staffing group	Medical & Dental	Allied Health Professionals (AHPs)	Nursing & Midwifery	Non-Medical Non-Clinical (including admin and estates)
1a. Does your organisation have staff bank? (an entity of staff managed by either the organisation or a third-party, who are temporarily contracted to take on shifts)	Yes	Yes	Yes	Yes
1b. If yes, what type of bank is in place: i) Internal bank supported by third-party technology ii) Managed bank iii) Outsourced bank iv) In-house (no third-party involved, possibly managed on Excel)	In-house	In-house	In-house	In-house
2a. What is the monthly average number of workers (headcount) on the bank in the last 12 months?	The woprkers registered on our 'Bank' include those on zero hours' contracts and substantive staff with an additional 'bank' contract. The people on the 'Bank' mihght be inactive due to their availability and/or the availability of suitability shifts			
	<b>% of non-substantive shifts (aka 'gaps') filled by Bank</b>			
2b. What is the monthly average utilisaton rate for your bank in the last 12 months? (calculated based on the % of vacant shifts filled by bank workers)	48-65%	unavailable	63-68%	88 - 94%
2c. What is the average utilisation rate for your bank in November 2019?	54%	unavailable	68%	92%
2d. What is the average utilisation rate for your bank in December 2019?	65%	unavailable	66%	94%

2e. What is the average utilisation rate for your bank in January 2020?	65%	unavailable	69%	92%
---	-----	-------------	-----	-----

Please answer the below questions in relation to the organisations staff bank supplier for each staffing group	Medical & Dental	Allied Health Professionals (AHPs)	Nursing & Midwifery	Non-Medical Non-Clinical (including admin and estates)
3a. Please state the name of the third-party supplier(s) used to manage the supply of your bank staff, inclusive of any outsourced or managed arrangements (i.e. NHSP, Patchwork, Allocate, Liaison, PlusUs, Locum's Nest etc)	Allocate	Allocate	Allocate	Allocate
3b. Please state the name of the software used to book and manage your bank staff (i.e. NHSP:Connect, TempRE Bank, Allocate BankStaff etc.)	Allocate	Allocate	Allocate	Allocate
3c. Do your bank workers book shifts via a mobile app? If yes, please state the name of the app being used	Allocate	Allocate	Allocate	Allocate
3d. Do your bank workers submit electronic timesheets using the software?	No	No	No	No
3e. Does your organisation make use of an API (Application Programming Interface) i.e. allows for interaction/communication with other software.	No	No	No	No
3ei. If yes to the above, please state the software integrations that are currently being utilised e.g. Ryalto with NHSP, Reed with Patchwork etc.	N/A	N/A	N/A	N/A
4a. What framework was used to procure the supplier?	None	None	None	None

4b. What is the contract start date? (dd/mm/yy)	01.01.20	01.01.20	01.01.20	01.01.20
4c. What is the contract end date? (dd/mm/yy)	31.01.20	31.01.20	31.01.20	31.01.20
4d. What was the average monthly fee paid to the supplier in the last 12 months?	£232.50	£232.50	£232.50	£232.50
4e. What is the pricing structure of the fees paid to the supplier? I.e. % of costs processed, fixed transactional fee, license fee etc	License fee	License fee	License fee	License fee

