

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on 19 December 2019.

I am pleased to confirm the following.

Please could you provide the following information:

How many joiners, movers, and leavers do you process per year?

Starters – 589
Changes – 2624
Leavers – 656

How many staff/whole time equivalents manage this process?

4 WTE – ESR Team

Do you have an automated system to manage ESR?

We have started the rollout of ESR Managers Self-service.

**Do you use a single sign on solution across the organisation to manage the accounts?
If so, which solution do you have?**

Yes, Imprivata OneSign.

How many people are in your organisation's data quality team?

The Trust does not have a Data Quality Team. Our Trust encourage staff to get the data right first time as opposed to having a DQ team to undertake retrospective correction. Our Performance team produce reports highlighting data quality errors which are shared with staff members and our training team.

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If you are unhappy with the information received in response to this request, please address your

complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom of Information Co-ordinator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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