

## ***Request under Freedom of Information Act 2000***

Thank you for your request for information which we received on 27 November 2019.

I am pleased to confirm the following.

**1. How many patients were denied urgent care as a result of not being able to pay upfront for services between July 2018 and October 2019**

None - Urgent care would not be refused due to inability to pay treatment is deemed clinically necessary and cannot wait until a person returns home it will be provided.

**2. How many patients died as a result of being denied urgent care in the same period**

None

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom of Information Co-ordinator  
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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