

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on 12 November 2019.

I am pleased to confirm the following.

1. **Does your organisation use a dedicated lone worker device?**
Yes
2. **If your organisation does not use dedicated lone worker devices, what alternatives do you use?**
N/A
3. **Is your organisation's lone worker device reliant upon a sim card for reporting?**
No
4. **How many lone worker devices does your organisation have?**
100
5. **Does your lone worker device feature in-house tracking or is tracking conducted by the service provider?**
Both available
6. **Of your devices how many have been utilised in the last (this does not include solely being powered on);**
 - **6 months as verified by your service provider xx devices** Not recorded
 - **12 months as verified by your service provider xx devices** Not recorded
 - **18 months as verified by your service provider xx devices** Not recorded
 - **24 months or more as verified by your service provider xx devices** Not recorded
6. **Is competence in using the lone worker device included in your lone worker's risk assessment?**
Yes
7. **Does the security department hold responsibility for the management of lone worker devices in your organisation?**
Yes
8. **Does your organisation carry out an annual physical inspection of the lone worker devices?**
Yes
9. **Is your security department responsible for conducting in-house training for lone workers that includes lone worker devices?**
Yes

10. What are the key areas that your lone worker training focuses upon?

Risk assessing and safe working practices

11. What instructions are your lone workers given in the event that their device does not function?

Use mobile phone or if on site report to security manager

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom of Information Co-ordinator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

<p>Any re-use of this information will be subject to the 'Re-use of Public Sector Information Regulations' and best practice.</p>
